

Customer & Stakeholder Workshop

**Meeting to be held on Friday 9 October 2026, commencing at 10.00 am
at Horsham Golf Club and via Microsoft Teams – lunch included.**

AGENDA

10.00am	Introduction and Welcome – Caroline Welsh
10.05am	Housekeeping, Agenda, Outcomes from April workshop – Adele Rohde
10.15am	Water Resources Position & Outlook - Scott Smith
10.45am	Water Strategy Modelling – Scott Smith
11.15am	Engagement: Minimum Service Levels – Adele Rohde
11.35am	Rural Demand Forecasting Project - RMCG
11.45am	Rural Customer Charter – Sarah Tottenham
12.00pm	Engagement: Rural Customer Charter – Adele Rohde
12.15pm	Lunch
12.45pm	Infrastructure Augmentation Strategy – Nick Mumford
1.25pm	Engagement: Infrastructure Augmentation Strategy – Adele Rohde
1.55pm	Close out - Mark Williams